

PATENT Attorney Docket No. 10761.1461

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:								
Kevin	N. QU	RING et al.	Group Art Unit: 3623					
Applic	ation N	lo.: 10/811,367	Examiner: Brandi P. Parker					
Filed:	March	26, 2004))) Confirmation No.: 2811					
For:	CUST	NCING INSIGHT-DRIVEN OMER INTERACTIONS AN OPTIMIZING ENGINE) Commination No.: 2011))					
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450								
Sir:								
		STATEMENT UNDE	R 37 C.F.R. 3.73(b)					
Accenture Global Services GmbH, a corporation, submits that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of either:								
A. 🛚	An assignment from the inventor(s) of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel 014851, Frame 0115 or the assignment is being submitted for recordation concurrently herewith and a copy is attached.							
OR								
В. 🗌	A chain of title from the inventor(s), of the patent application identified above, to the current assignee as shown below:							
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	2. From: To: The document was recorded in the Patent and Trademark Office at Reel, Frame, or a copy is attached.							

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		t was recorded in the Patent and Trademark Office at Reel, or a copy is attached.					
	Additional documents in the chain of title are listed on a supplemental sheet.						
	Copies of assignments of other documents in the chain of title are attached.						
	The undersigned is an attorney of record.						
		Respectfully submitted,					
		FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.					
Dated	: 10/6/08	By: John Sieman Reg. No. 61,064					

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PTO/\$B/80 (01-06) Approved for use through 12/31/2008. OMB 0651-0035 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Repeated of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

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I hereby revoke all previous powers of attorney given in the application identified in the attached statement under 37 CFR 3.73(b).									
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as attorney(s) or agent(s) to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with any and all patent applications assigned only to the undersigned according to the USPTO assignment records or assignment documents attached to this form in accordance with 37 CFR 3.73(b).									
Please cha	nge the correspondence address for the applic	ation identified in the a	attached statement un	oder 37 CFR 3.73(b) to:					
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Assignee N	ame and Address:		 						
Accenture	e Global Services GmbH		•						
Herrenacker 15									
8200 Schaffhausen, Switzerland									
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A copy of	this form, together with a statement up	nder 37 CFR 3.73(b) (Form PTO/SB/9	16 or equivalent) is re	quired to be				
the practi	ch application in which this form is us tioners appointed in this form if the ap	ed. The statement	under 37 CFR 3.7	3(b) may be complet	led by one of				
and must	identify the application in which this P	ower of Attorney I	s to be filed.	act on behalf of the	assignee,				
SIGNATURE of Assignee of Record The individual whose signature and title is supplied below is authorized to act on behalf of the assignee									
Signature	MA			Date 922/0	28				
Nama	Wayne P. S	Sobon		Telephone 408-8	17-2170				
Title									
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This collection of Information is required by 37 CFR 1.31, 1.32 and 1.33. The information is required to obtain or rotatin a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for roducing this burden, should be sont to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.